



Dolphin (P.G.) Institute of Biomedical & Natural Sciences

Affiliated to H.N.B. Garhwal Central University, Srinagar, Garhwal, Uttarakhand, India

NAAC Accredited 'B++' (2nd Cycle)

Approved by Government of Uttarakhand, IAP and NCTE

Recognized by Uttarakhand Paramedical Council and Recognized NPTEL - Local Chapter by IIT Madras.

1.4.1 Institution obtains feedback on the academic performance and ambience of the institution from various stakeholders, such as Students, Teachers, Employers, Alumni etc. and action taken report on the feedback is made available on institutional website

This is certified that documents from page number 2 to 15 are digitally attested.



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Office of the IQAC

**DOLPHIN (PG) INSTITUTE OF BIOMEDICAL AND NATURAL SCIENCES,
MANDUWALA, DEHRADUN**

Feedback Analysis & Action taken report

Feedback from Students

Sr. No.	Feedback Questions	Excellent	Very Good	Good	Satisfactory	Poor
1	Teachers take classes regularly, cover the syllabus with clear explanations of all topics and helps to improve students' performance	24.6	29.2	33.4	11.4	1.5
2	Teacher organize and facilitate students to participate in guest lectures/ seminars/ workshops/ internships/ field trips/ projects at Industries on regular basis	27.3	31.4	31.0	8.4	1.9
3	Teachers clarify students' queries inside and outside the classes	26.4	27.8	32.3	11.8	1.5
4	Teachers mentor students on regular basis and motivate them to focus on studies, co and extra-curricular activities	27.1	28.5	30.4	11.2	2.7
5	Classrooms and Labs are clean and neat and enable quality learning	29.0	31.7	27.5	10.7	1.1
6	Laboratory experiments enable effective learning and understanding of concepts and experiments :	23.3	28.2	33.6	11.7	3.1
7	Equipment and Computers are adequate and meet student's requirements	19.5	25.6	35.6	14.2	5
8	Internal tests are periodically conducted towards students' continuous evaluation and follow up actions based on evaluations are taken	24.1	32.2	32.7	9.7	1.2
9	Students' results and attendance records are transparent and are displayed in notice boards :	22.4	29.3	32.5	11.3	4.5

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Sr. No.	Feedback Questions	Excellent	Very Good	Good	Satisfactory	Poor
10	Students get additional skills towards employability through through value added courses:	17.6	28.1	34.8	14.2	5.3
11	Teachers practice Outcome Based Education and achieve Course and Program outcomes based on students' knowledge, skills and behavior	19.2	28	37.1	14.1	1.6
12	Library ambience is good for informal and self-learning	25	32.3	33.3	8.3	1.1
13	Library is having good number of text and reference books and additional books for competitive exams	22.9	30.3	33.6	11.3	1.9
14	Library is having additional resources like e-Books and e-Journals in the Digital Library	19.4	27.1	37.1	12.8	3.5
15	High speed Internet facilities are available in the Campus	12.3	15.4	28.8	20.3	12.3
16	Co and Extra Curricular (sports & games) facilities give good opportunities for students to explore themselves	21.3	30.3	31.8	12.8	3.8
17	Canteen & Dinning space are adequate	20.3	23.6	35.5	13.5	4.1
18	Clean drinking water is available	29.5	31.1	30.3	7.2	1.9
19	Toilets/Washrooms are hygienic and well maintained	21.7	30.2	29.4	13.5	5.1
20	The buildings and Class Rooms are accessible to differently abled persons	17.3	29.0	37.9	12.1	3.6
21	Institute is having good hostel and mess facilities	14.0	18.2	35.0	19.8	13.0

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Sr. No.	Feedback Questions	Excellent	Very Good	Good	Satisfactory	Poor
22	Institute is having good transport facilities and is also accessible through public transport	18.6	23.1	39.4	15.1	3.8
23	Campus is clean and green, plastic-free and eco-friendly	34.3	29.3	27.4	8.5	0.5

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Action Taken Report

The feedback from students was collected through Google Form, which contained 23 questionnaires. Each questionnaire was evaluated in 5 point scale i.e. Excellent, Very Good, Good, Satisfactory, Poor. Where the response was satisfactory or poor of 20% or more students, corrective actions were initiated.

Sr. No.	Issue	Action Taken
1	High speed Internet issues available in the Campus	High speed Internet issues resolved by increasing bandwidth in the Campus
2	Students get additional skills towards employability through through value added courses	New Add on / Value added courses were introduced in the new academic session
3	Equipment and Computers are adequate and meet student's requirements	A period of Computers was added in the timetable of all classes. The subject faculty motivated students to conduct practicals in their free periods.
4	Institute is having good transport facilities and is also accessible through public transport	As the Institute is located in rural area, public transport does not run frequently. Students were advised to avail Institute's bus facility.

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Feedback from Faculty

S. No.	Question	Always	Often	Sometimes	Rarely	Never
1	Teachers monitor complete academic performance of the students and adopt teaching methodologies that suit different learners.	92.1	4.8	3.2		
2	Teachers are facilitated with ICT Tools like Desk Tops, LCD Projectors, Internet etc.	93.7	1.6	4.8		
3	Teachers blend additional certification and skill development programs for students, to learn new skills for employability and enhance life-long learning	92.1	3.2	4.8		
4	Teachers mentor students on regular basis offering counseling/mentoring services for students' excellence and to overcome students' personal and learning issues	92.1	7.9			
5	Academics, co and extra-curricular opportunities and facilities and ambience shapes the character of students' in terms of values, ethics, self-learning and creative attitudes.	90.5	9.5			
6	Institute has enabled on-line information system for access to students, parents, faculty and others for up-to-date access to information.	85.7	12.7	1.6		
7	Institute promotes sponsored research, research publications, consultancy, faculty developments, patents etc., through faculty motivation and budget provisions	76.2	17.5	6.3		
8	Class Rooms and Laboratory ambience are good for effective instructional delivery and practice.	88.9	9.5	1.6		

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S. No.	Question	Always	Often	Sometimes	Rarely	Never
9	Library facilities are good with enormous number of books, e-Books, e-Journals etc., for self-learning and research	85.7	11.1	3.2		
10	Canteen, Mess, Dinning space, Hostel facilities, and Transport facilities are adequate and good.	73	19	7.9		
11	Campus environment promotes healthy interaction of students, teachers and other stake-holders	95.2	4.8			
12	Inclusive infrastructure meet the needs of differently-abled stake-holders	93.7	6.3			
13	Campus is clean, green, plastic-free and eco-friendly ; Neat and clean always ; Well maintained.					

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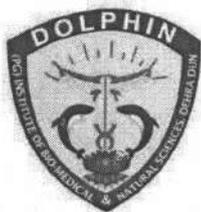
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Action Taken Report

The feedback from Faculty was collected through Google Form, which contained 13 questionnaires. Each questionnaire was evaluated in 5 point scale i.e. Always, Often Sometimes, Rarely, Never. Where the response was Sometimes corrective actions were initiated.

Sr. No.	Issue	Action Taken
1	Teachers monitor complete academic performance of the students and adopt teaching methodologies that suit different learners.	The faculties were advised to use Blackboard along with ICT tools for effective delivery of the lectures. Special attention is to be paid to slow learners, while the advance learners were to be given challenging tasks to motivate them.
2	Teachers are facilitated with ICT Tools like Desk Tops, LCD Projectors, Internet etc.	All the teachers have been provided Desk tops with internet connections. All the class rooms and labs have LCD Projectors. The faculty were advised to use YouTube, NPTEL etc for effective teaching.
3	Teachers blend additional certification and skill development programs for students, to learn new skills for employability and enhance life-long learning	Efforts were to be made by the departments and the Training & Placement Cell to sharpen the skills of the students.
4	Institute has enabled on-line information system for access to students, parents, faculty and others for up-to-date access to information.	ERP system is functional
5	Institute promotes sponsored research, research publications, consultancy, faculty developments, patents etc., through faculty motivation and budget provisions	RDC has been advised to motivate and guide faculty sponsored research, research publications, consultancy, faculty developments,

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		patents etc
6	Class Rooms and Laboratory ambience are good for effective instructional delivery and practice.	Lab attendants/ housekeeping staff have been given instructions to ensure that ambience of classrooms and laboratories are maintained well
7	Library facilities are good with enormous number of books, e-Books, e-Journals etc., for self-learning and research	Library Committee was asked to procure books/ e books as per the requirements received from the departments.
8	Canteen, Mess, Dinning space, Hostel facilities, Transport facilities are adequate and good.	Additional Director and other concerned authorities were asked to look into the matter and do the needful.

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Feedback from Alumni

S. No.	Question	Excellent	Very Good	Good	Satisfactory	Poor
1	Teachers and their mentorship helped in good academic performance and in excelling in co and extra-curricular activities	44.8	28.7	21	5.6	
2	Teachers have adopted both face-to-face teaching and online learning methodologies.	37.8	35	23.1	3.5	0.7
3	Teachers have provided additional certification programs and opportunities to learn new skills for employability and life-long learning.	39.2	29.4	20.3	10.5	0.7
4	The opportunities to participate in NSS/NCC/BSG/YRC and in other outreach activities inculcated social responsibilities.	30.1	27.3	32.5	9.8	0.7
5	Academics, co and extra-curricular facilities and ambience shaped the character in terms of values, ethics, self-learning and creative attitudes	40.6	28	25.9	3.5	2.1
6	Institute provided career development, personality development, communication skills development, employability skills development programs and enabled good placement and higher studies avenues	28	36.4	19.6	13.3	2.8
7	Class Rooms and Laboratory facilities are good with ICT Tools, LCD Projectors, Internet etc.	36.4	31.5	21.7	9.8	0.7
8	Library facilities are good with enormous number of books, e-Journals	38.5	30.8	24.5	5.6	0.7

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S. No.	Question	Excellent	Very Good	Good	Satisfactory	Poor
	etc., for self-learning and research.					
9	The initiatives towards co-curricular activities helped nurturing talents and achieving accolades	34.3	30.8	25.2	9.8	
10	Sports, Games facilities helped in maintaining good health and in participating in inter-institutional programs	37.1	32.9	19.6	7	3.5
11	Canteen, Mess, Dining space and Hostel Facilities are adequate and good.	34.3	30.1	24.5	9.1	2.1
12	Campus is clean, green, plastic-free and eco-friendly ; Neat and clean always ; Well maintained.	52.4	27.3	18.2	1.4	0.7

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Action Taken Report

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S. No.	Issue	Action Taken
1	Teachers have provided additional certification programs and opportunities to learn new skills for employability and life-long learning.	Add on/ value added courses have been introduced. Students are being encouraged to enrol for NPTEL courses
2	The opportunities to participate in NSS/NCC/BSG/YRC and in other outreach activities inculcated social responsibilities	Orientation classes were held by the coordinators of NSS/NCC/BSG/YRC to encourage students to enrol in them.
3	Institute provided career development, personality development, communication skills development, employability skills development programs and enabled good placement and higher studies avenues	Training & Placement Cell was asked to conduct sessions for the students for their all round development.
4	Class Rooms and Laboratory facilities are good with ICT Tools, LCD Projectors, Internet etc.	All the classrooms and labs have LCD Projectors, Internet etc.
5	The initiatives towards co-curricular activities helped nurturing talents and	Faculty were asked to encourage students to participate in co-curricular activities.

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S. No.	Issue	Action Taken
	achieving accolades	
6	Sports, Games facilities helped in maintaining good health and in participating in inter-institutional programs	Sports Committee was asked to ensure that students get an opportunity to practice well and participate in Sports Competition.
7	Canteen, Mess, Dining space and Hostel Facilities are adequate and good.	Additional Director and other concerned authorities were asked to look into the matter and do the needful.

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Feedback from Employers

S. No.	Question	Excellent	Very Good	Good	Satisfactory	Poor
1	Our Graduates employees have good technical skills and domain expertise	38.9	50	11.1		
2	Our Graduates employees have good communication and interpersonal skills	44.4	38.9	11.1	5.6	
3	Our Graduates employees have good aptitude and problem solving skills	38.9	38.9	22.2		
4	Our Graduates employees collaborate with team members and undertake multidisciplinary tasks.	33.3	44.4	16.7	5.6	
5	Our Graduates employees have good values and ethics	33.3	38.9	27.8		
6	Our Graduates employees have self-learning and life-long learning capabilities	27.8	38.9	27.8	5.6	
7	Our Graduates employees have exposure to modern software tools and computers	38.9	27.8	27.8	5.6	
8	Our Graduates employees exhibit additional and advanced knowledge acquired through self-learning certification programs and laboratory practices	33.3	27.8	38.9		
9	Our Graduates employees have good team spirit and leadership abilities due to the participation in co & extra-curricular activities.	38.9	33.3	27.8		

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Action Taken Report

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S. No.	Issue	Action Taken
1	Our Graduates employees have good communication and interpersonal skills	Training & Placement Cell to organize sessions on communication and interpersonal skills
2	Our Graduates employees collaborate with team members and undertake multidisciplinary tasks.	Training & Placement Cell to organize sessions on soft skills. Departments were also asked to engage students in Project work where they learn to undertake multidisciplinary tasks
3	Our Graduates employees have self-learning and life-long learning capabilities	Students were motivated to engage in self learning and develop lifelong learning capabilities. Sessions by Psychologists were held for them.
4	Our Graduates employees have exposure to modern software tools and computers	Students were encouraged to use computer lab to sharpen their skills.

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